Improving ITS Operations

2016 Louisiana Transportation Conference

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DOTD
LOUISIANA DEPARTMENT OF TRANSPORTATION & DEVELOPMENT
Motorist Assistance Patrol
  - Historically let as construction project
MAP

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  - Professional Services Contract (Title 39)
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  - SERCO – starts 7/1/2016
MAP
TMCs

- Traffic Management Centers
  - Historically a Title 48 Retainer Contract
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TMC Operations Flow

- Monitor
- Investigate
- Communicate
- Initiate
- Anticipate
- Dissiminate
I-10W Before College Drive

Incident: 5 Vehicle Crash

Date: 01/15/2016
Example DMS Format

- Dynamic Message Sign
- Twitter – BR_Traffic
- Way To Geaux – Cellular Application
- 511 – Website: 511la.org
- Email – DOTD Personnel, Media, etc.
### I-10W Before College Drive

<table>
<thead>
<tr>
<th>Agency</th>
<th>Arrival Time</th>
<th>Departure Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>TMC Operator Locates Crash via CCTV</td>
<td>Incident Located 01/15/2016 13:25</td>
<td>Incident Dispatched 13:25</td>
</tr>
<tr>
<td>MAP Primary</td>
<td>01/15/2016 13:27</td>
<td>01/15/2016 14:41</td>
</tr>
<tr>
<td>Police</td>
<td>01/15/2016 13:32</td>
<td>01/15/2016 14:41</td>
</tr>
<tr>
<td>Ambulance</td>
<td>01/15/2016 13:37</td>
<td>01/15/2016 13:58</td>
</tr>
<tr>
<td>Fire</td>
<td>01/15/2016 13:43</td>
<td>01/15/2016 13:58</td>
</tr>
<tr>
<td>MAP Secondary</td>
<td>01/15/2016 14:00</td>
<td>01/15/2016 14:41</td>
</tr>
<tr>
<td>Commercial Tow 1</td>
<td>01/15/2016 14:07</td>
<td>01/15/2016 14:41</td>
</tr>
<tr>
<td>Commercial Tow 2</td>
<td>01/15/2016 14:07</td>
<td>01/15/2016 14:41</td>
</tr>
<tr>
<td>Incident Cleared</td>
<td><strong>01/15/2016 15:00</strong></td>
<td></td>
</tr>
</tbody>
</table>