Federal Emergency Disaster Recovery Process For Transportation Assets (Roads and Bridges)













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Today's Agenda

- Session 1 Introduction
- Session 2 Documentation
- Session 3 Roadway Maps & Identification
- Session 4 FEMA/GOHSEP
- Session 5 FHWA
- Session 6 DOTD
- Session 7 Resource Document
- Session 8 Case Study
- Session 9 Summary & Additional Resources

Session 1 - Introduction

Learning Objectives:

- Training Overview
- Today's Goals
- Challenges to Damage Recovery

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Who are we?

- FEMA Region 6
- Federal Highway Administration (FHWA) LA
- GOHSEP
- DOTD

- Local Technical Assistance Program (LTAP)— LTRC
- Louisiana Municipal Association
- Police Jury Association

Why Focus on Damage to Roads & Bridges?

- Repairs to Roads and Bridges are high cost items
- Adequate pre-event condition often inadequate
- Quantifiable & provable damages difficult to prove
- Damage assessment documentation often inadequate
- Eligibility is Limited to Pre-Event Condition Restoration
- FEMA and FHWA have different processes
- Proper processes not followed for requesting assistance

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Challenges to Damage Recovery for Transportation Assets

- ·\$\$\$\$\$
- Historical lack of DOCUMENTATION
- FEMA and FHWA processes not followed
- FHWA ER underutilized by locals
- · Lack of pre-event planning

Enhancing Local Recovery Opportunities

- Understand FEMA and FHWA Requirements
- Identify roads and bridges eligible for FEMA or FHWA
- Develop adequate pre-event condition documentation
- Plan and document event monitoring program
- Understand damage inspection and evaluation criteria for FEMA and FHWA

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Enhancing Local Recovery Opportunities

- Involve all functional groups in planning:
 - OEP offices
 - Public Works Department
 - City/Parish Administrative/Finance Documentation Managers
 - Administration and Contracts
 - Data management groups
 - Law Enforcement

FEMA vs. FHWA

FHWA Emergency Relief (ER) Program was authorized by Congress from the Emergency Trust Fund for the **repair or reconstruction** of <u>highways</u>, <u>roads</u>, <u>and trails</u>, that suffered serious damage as a result of:

- natural disaster over a wide area; or
- · catastrophic failure from any external cause

FEMA Public Assistance (PA) Program was authorized by Congress under the Stafford Act for debris removal, emergency protective measures, repair or reconstruction of disaster damage publicly owned facilities.

ER and PA Program Overview

- •Not intended to:
 - Replace Federal, State, or local funds;
 - Correct non-disaster related deficiencies;
 - Relieve heavy maintenance responsibilities;
 - Improve the roadways (with some exceptions)

FEMA PA vs. FHWA ER

FEMA – PA	FHWA - ER
Presidential Declaration	Governor or Presidential Declaration
Must meet current minimum established threshold of eligible damages (based on the annual CPI)	Must have at least \$700,000 (Federal share) in eligible damages
Project minimum (varies between disasters) • \$3,140 Small projects • \$125,000 Large projects	Project minimum per site \$5,000 Must be a direct result of the disaster Must exceed heavy maintenance
Project Worksheets (PW)	Detailed Damage Inspection Reports (DDIR)
2 Types of Work – Emergency Protective Measures Emergency Work and Permanent Work - Categories A-G	2 Categories – Emergency Repairs & Permanent Restoration – damage must be a direct result of the event
Administered by FEMA – Coordinated by GOHSEP	Administered by FHWA – Coordinated by LADOTD (similar to FHWA Urban Systems Program)
Debris for all Presidentially declared parishes	Debris will be determined by the type of disaster/emergency declaration and parishes included

Additional Information

- Documentation is critical for participation in FEMA or FHWA programs
- There no guarantees that all damages and all costs will be eligible
- Local Entities must be able to demonstrate conditions before an event
- Local Entities should identify an individual to be responsible

Today's Learning Objectives

- Identification of Roadways (FEMA vs. FHWA)
- FEMA PA Program Overview
 - New Delivery Model
- FHWA ER Program Overview
 - Emergency vs. Permanent Repairs
- Eligibility Requirements for both programs
- Process to seek reimbursement for damages
- Understanding the Resource Guide
- Basic Documentation Requirements

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Session 2 - Documentation

Objectives:

- Pre-Event Documentation
- Post-Event Documentation

Pre-Event Planning – Start Now

- Form road and bridge team
- Develop a plan to identify, collect and document preevent conditions of transportation assets
- Collect data to document key facilities (at a minimum)
- Develop a plan to collect data during and post event
- Implement data management and retention system

Learn more by taking:
Basic Asset Management Course –
being offered by LA LTAP

Elements of Defensible Asset Management and Pre-Event Documentation

- Basic Asset Inventory
- Construction details
- Pavement and Bridge Condition Ratings
- · Bridge and culvert ratings
- Other Transportation Facility records
- Photo/Video logs of Pre & Post Event Condition
- Ensure Verifiable Maintenance Records

What do you own?

How to Document Quantifiable Specific Damages / Repair Estimates

- Activate Immediate Pre-Event Plan for Roads and Bridges
- Photo/video documentation of priority and/or at risk facilities
- Activate team to document event impacts/conditions
- Plan post event actions, monitoring and assessment
 - Monitor/record deterioration on debris haul routes
 - Record water inundation depth/duration

Pre-Event Condition Elements

- Applicants need to have <u>maintenance & inspection</u> records available
 - Maintenance Routine and heavy maintenance is not eligible. <u>Potholes and surface ruts are maintenance</u> items, which are not eligible.
 - Paving Loss of paved surface may be eligible, but . . .
 Alligator cracking of asphalt surface considered normal deterioration and not eligible.
 - Standards Bridge and road standards that have been formally adopted and are in practice, or adopted and placed in effect prior to project approval by the applicant, are eligible.

FEMA Policy Guidance - Maintenance

The incident may cause minor damage to roads that result in damage similar to that which may occur over time from other causes, such as the age of the road, traffic flow, and frequent rain.

Therefore, distinguishing between pre-existing damage and damage caused by the incident is often difficult. For the repair of this type of damage to be eligible . . .

the Applicant must demonstrate that the damage was directly caused by the incident.

* Source - FEMA Public Assistance Policy Guide - January 18, 2018

Loss of Useful Service Life

If a road has been inundated by flood waters for an extended period of time . . .

FEMA cannot provide funding for the value of useful life of the road due to the long-term effects the inundation might have on the road.

The State continues to work with FEMA and others to expand the eligibility beyond the current policy limitations.

Session 3 - Roadway Maps & Identification

Objectives:

- Identifying FEMA vs. FHWA eligible routes
- Using DOTD's Maps

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Federal Reimbursement Funding for Declared Disasters (Transportation Infrastructure)

- Federal Emergency Management Agency (FEMA)
 - Public Assistance (PA)
 - Non-Federal Aid Roads and Facilities
- Federal Highway Administration (FHWA)
 - Emergency Relief (ER)
 - Federal Aid Eligible Roads

Federal-Aid Highways

What are Federal - Aid Highways?

"Federal-aid highways are all the public roads that are classified as arterial, urban collectors and major rural collectors."

Emergency Relief Manual (Federal-Aid Highways) updated May 31, 2013

- How to determine what are FEMA or FHWA eligible routes in your Parish
- DOTD has color coded maps that identifies the FHWA or FEMA routes
 DOTD Website
 - Emergency Relief Funding Eligibility Maps

http://wwwsp.dotd.la.gov/Inside_LaDOTD/Divisions/Multimodal/Data_Collection/Mapping/Page s/Maps_Emergency_Relief_Funding_Eligibility_Maps.aspx

Emergency Relief Funding Eligibility Maps

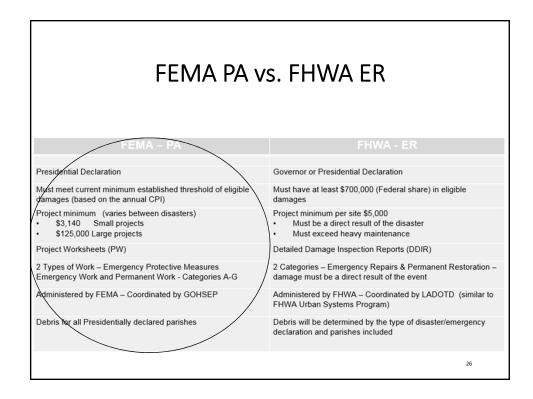
Maps

- By DOTD District Attachment G (Resource Document, discussed later)
- · By Parish
- Distinguish type of route
 - FHWA Federal Aid or FEMA Non Federal Aid
 - State or Local
- Accepted by FEMA, FHWA, GOHSEP and DOTD

http://wwwsp.dotd.la.gov/Inside_LaDOTD/Divisions/Multimodal/Data_Collection/Mapping/Page s/Maps_Emergency_Relief_Funding_Eligibility_Maps.aspx

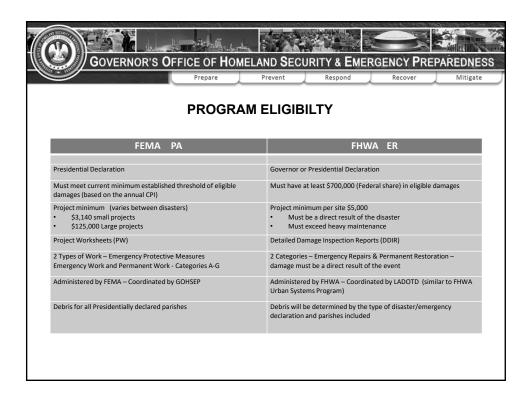
Session 4 - FEMA/GOHSEP

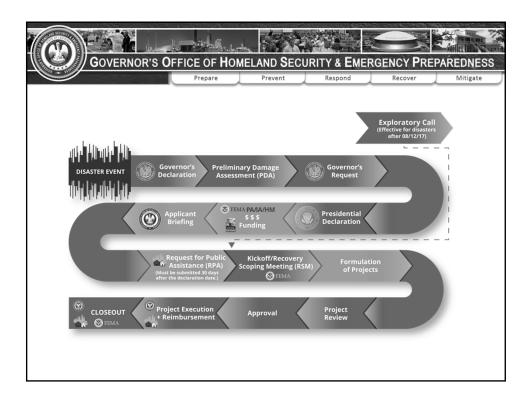
FEMA PA for Locally Owned Routes

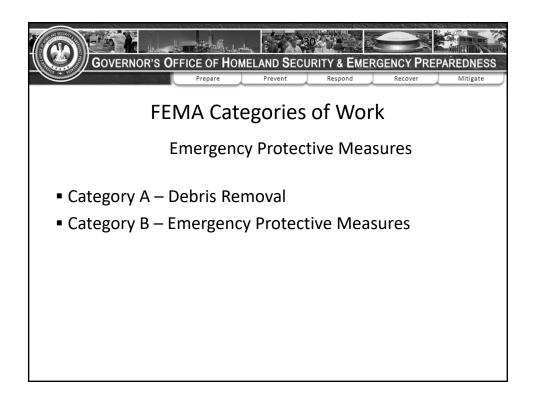




Infrastructure Damage Repairs and FEMA Public Assistance









FEMA Categories of Work

Permanent Work

- Category C Roads and Bridges
- Category D Water Control Facilities
- Category E Buildings & Equipment
- Category F Utilities
- Category G Parks, Recreational, and Other



Category C: Roads

- Roads may be paved, gravel, or dirt
- Road components may include:
 - Surfaces
 - Bases
 - Shoulders
 - Ditches
 - Drainage Structures, such as culverts
 - Low Water crossings
 - Associated facilities, such as lighting, sidewalks, guardrails, and signs



Category C: Bridges

- Bridge components may include
 - Decking
 - Guardrails
 - Girders
 - Pavement
 - Abutments
 - Piers
 - Slope Protection
 - Approaches
 - Associated facilities, such as lighting, sidewalks, guardrails, and signs



Legal Responsibility

- To be eligible for FEMA PA Program, the Applicant must be <u>legally responsible</u> for the damaged facility
 - Roadway
 - Bridge
 - Culvert



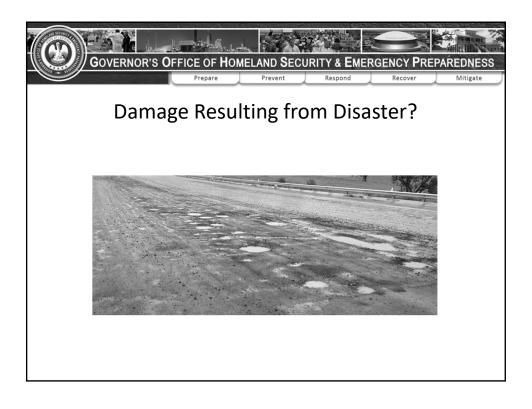
Damage Resulting from Disaster?

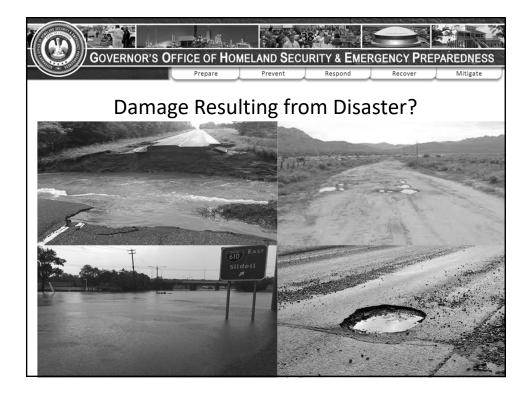
- The incident may cause minor damage to roads that result in damage <u>similar to that which</u> <u>may occur over time</u> from other causes, such as:
- age of the road
- traffic flow
- frequent rain



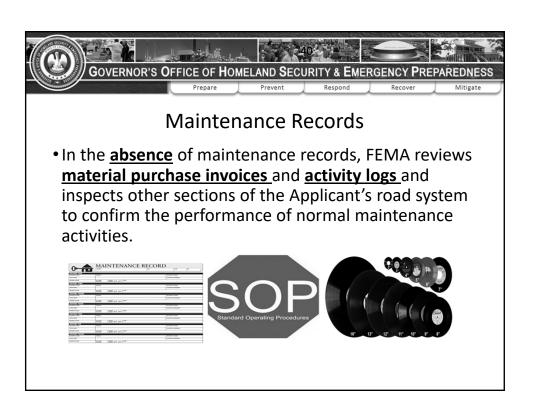
Damage Resulting from Disaster?

- Therefore, <u>distinguishing between pre-existing damage and damage caused by the incident is often difficult.</u>
- For the repair of this type of damage to be eligible, the Applicant <u>must demonstrate that the damage</u> was directly caused by the incident.



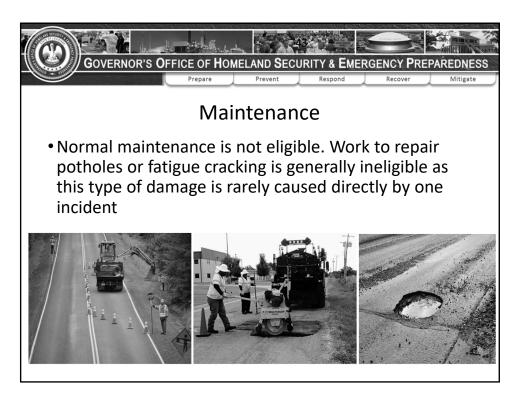


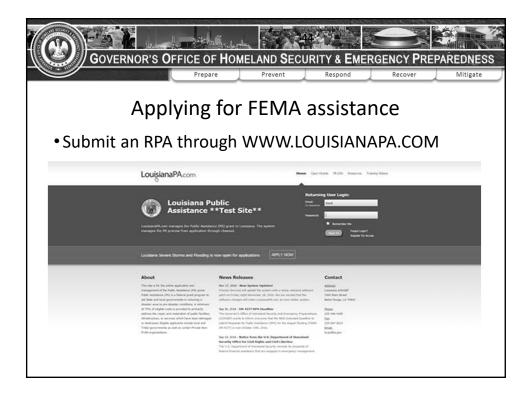




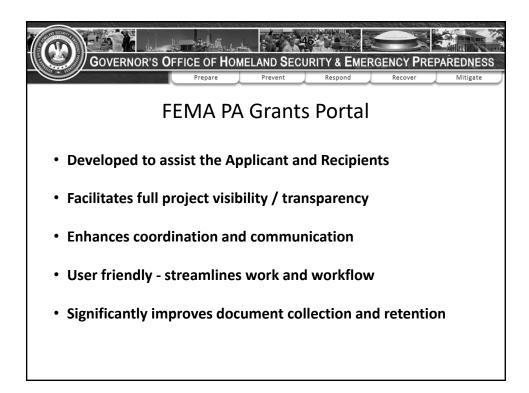


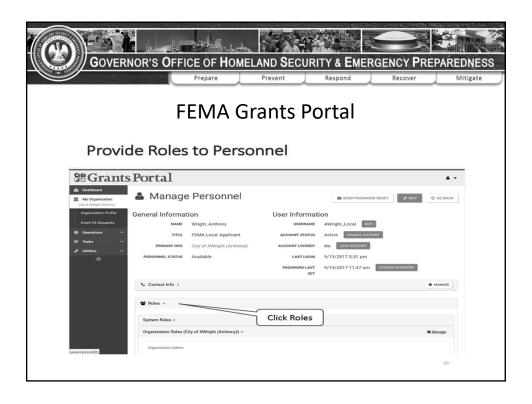


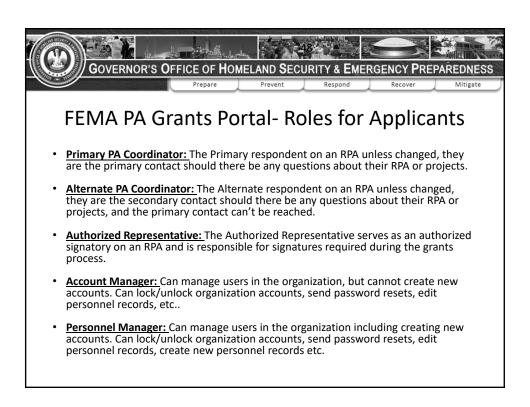














Next Steps for Applicants

- Attend Applicant Briefing
 - Produced by GOHSEP. Maybe in person, online video, or webinar
- Have FEMA Exploratory Call (EC)
 - Conducted by FEMA. After RPA, FEMA assigns PDMG. It is PDMG's responsibility to conduct this call within 7 days of assignment
- Have Recovery Scoping Meeting (RSM)
 - Formerly known as the Kickoff Meeting, FEMA's goal is to have this scheduled within 21 days of the EC. This is the meeting where FEMA will explain the PA process and begins some regulatory time frames. This is a <u>VERY IMPORTANT</u> meeting. It starts your relationship with FEMA.
- **NEW—Have a meeting with your SAL



Next Steps for Applicants

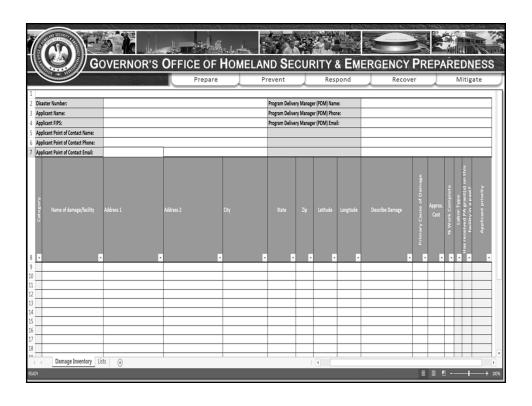
- The RSM is an important meeting in your PA process.
 This is the first time you will present documentation of your damage to FEMA. Some examples of documentation that FEMA will want to see are:
 - Evidence of your responsibility for the repair of the damages.
 - All of your policy information i.e., insurance, payroll, OT, procurement etc.

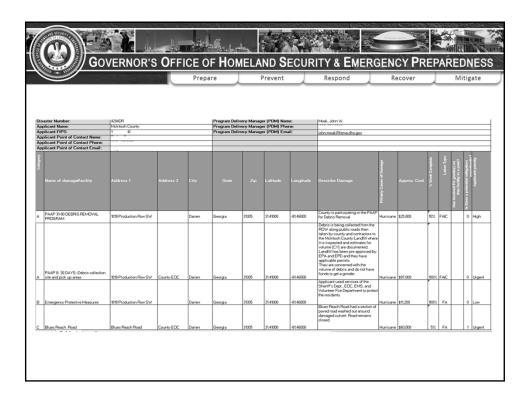


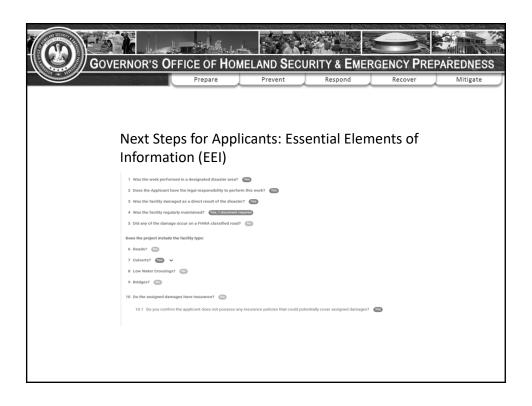
Next Steps for Applicants

DAMAGE INVENTORY

- FEMA will then explain with you how to complete the spreadsheet that will list and identify all of your damages, the...Spreadsheet of damage sites including:
 - Type of damage
 - Will be basis for all PW.
 - Locked out after 60 days from Recovery Scoping Meeting (RSM)
 - Completed by Applicant



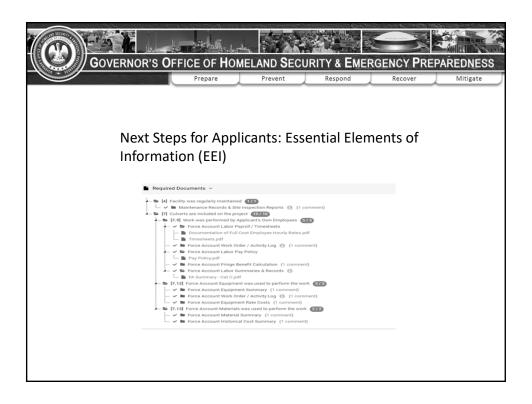






Next Steps for Applicants: Essential Elements of Information (EEI)

- Any documentation that will help support your claim and the associated costs
- In the Grants Portal, there is a specific spot for each document. Please be sure to label and upload the right spot to avoid delays
- Needed within 45 days of submission of damage inventory or RSM to avoid FEMA sending RFI





Next Steps for Applicants: Essential Elements of Information (EEI)

Information that FEMA will need for each item listed on your Damage Inventory dependent of type of damage, but may include:

- Invoices for Work completed
- Quotes for Work to be Completed
- FAL and FAE Summary sheets
- Contracts
- Timesheets
- Historical costs



Next Steps for Applicants: Site Inspection

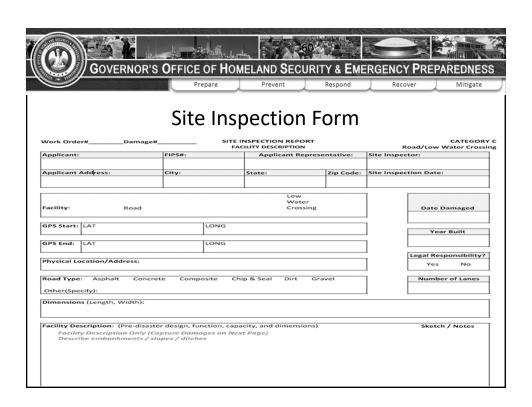
After your RSM and review of your Damage Inventory, your PDMG, SAL, and you will determine the need for which damage sites will need a SITE INSPECTION. FEMA will assign a qualified inspector to come and review your damages for roads and bridges.

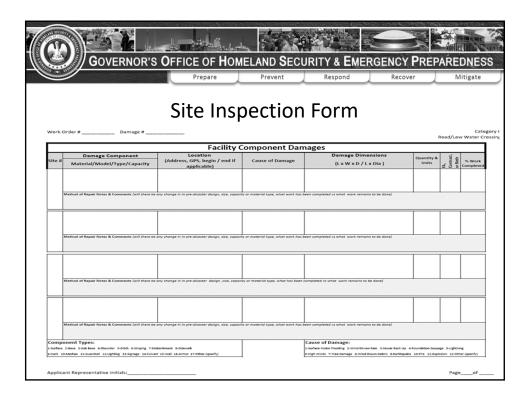


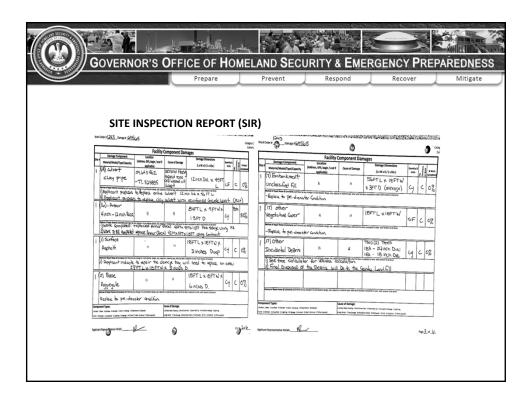
Next Steps for Applicants: Site Inspection

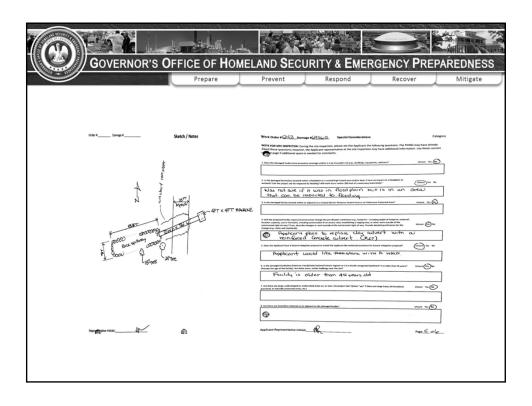
- Mostly for uncompleted work
- Different form and inspector depending on damage
- Completed by FEMA (not necessarily on every project)
- Only there for measurement purposes. Site Inspector will not make eligibility determinations.

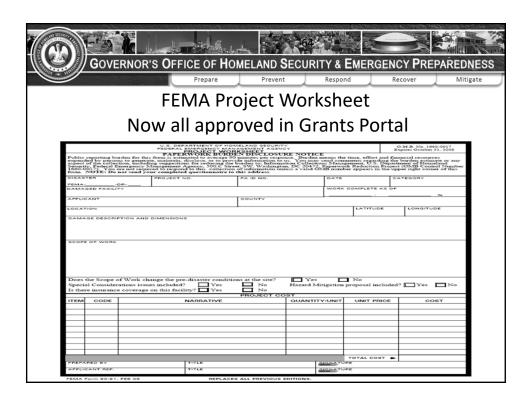














FEMA Project Worksheet

- The Project Worksheet (PW) is used to document the scope of work and cost estimate for a project. Includes:
 - ► locations
 - ▶ damage description and dimensions
 - ▶ scope of work
 - ► Special Considerations
 - ▶ cost estimates
- Minimum PW value is \$3,140
- Large Project Threshold is \$125,500



FEMA PA Program Mitigation: Section 406

 406 Mitigation is authorized under the Stafford Act, which provides discretionary authority to fund mitigation measures in conjunction with the repair of the disaster-damaged facility





FEMA PA Program Mitigation: Section 406

Eligible 406 Hazard Mitigation Measures:

Permanent Work
Related to a Damaged Element
Reduce or Eliminate Future Damage
Cost Effective





FEMA PA Program Mitigation: Funding

FEMA <u>must approve</u> proposed Hazard Mitigation Projects <u>prior</u> to funding.

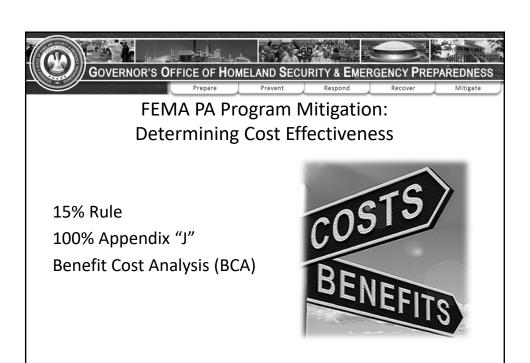
FEMA will evaluate the proposed mitigation for:

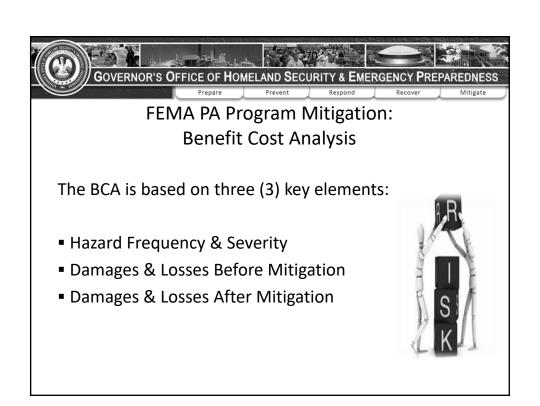
Cost Effectiveness

Technical Feasibility

Statutory/Regulatory Compliance

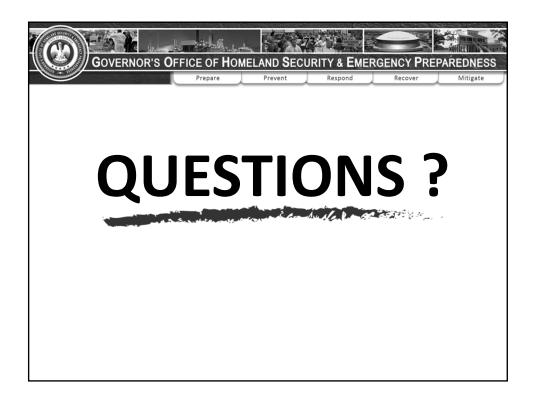












Session 5 - FHWA

FHWA ER for Locally Owned Federal Aid Routes

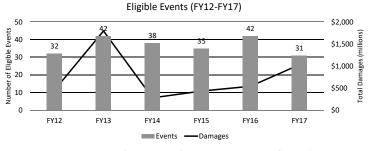
FEMA – PA	FHWA - ER
Presidential Declaration	Governor or Presidential Declaration
Must meet current minimum established threshold of eligible damages (based on the annual CPI)	Must have at least \$700,000 (Federal share) in eligible damages
Project minimum (varies between disasters) • \$3,140 Small projects • \$125,000 Large projects	Project minimum per site \$5,000 Must be a direct result of the disaster Must exceed heavy maintenance
Project Worksheets (PW)	Detailed Damage Inspection Reports (DDIR)
2 Types of Work – Emergency Protective Measures Emergency Work and Permanent Work - Categories A-G	2 Categories – Emergency Repairs & Permanent Restoration – damage must be a direct result of the event
Administered by FEMA – Coordinated by GOHSEP	Administered by FHWA – Coordinated by LADOTD (similar to FHWA Urban Systems Program)
Debris for all Presidentially declared parishes	Debis will be determined by the type of disaster/emergency declaration and parishes included
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Learning Objectives

- FHWA's ER Program Overview
- Eligibility Requirements
- Emergency vs. Permanent Repairs
- Roles and Responsibilities
- Additional Resources

ER Program Overview

- Emergency Relief (ER) Program was authorized by Congress as an emergency fund for the repair or reconstruction of <u>highways</u>, roads, and trails, that suffered serious damage as a result of:
 - · natural disaster over a wide area; or
 - · catastrophic failure from any external cause.



FY17 costs only include the funds released to date for Hurricanes Harvey, Maria, and Irma (\$94.5 million)

ER Program Overview

- It is **not** intended to:
 - · replace Federal, State, or local funds;
 - · correct non-disaster related deficiencies;
 - relieve heavy maintenance responsibilities of Federal-aid recipients;
 - · improve the highway.
- <u>Since 2012</u>, Louisiana has received approximately **\$69 Million** dollars from this program. Of the \$69 million **\$7.7 Million** has gone to locals. How much was left on the table?
- Program Overview and Eligibility (Video)

Eligibility Requirements

- In order for an event to be considered eligible it must meet the following:
 - · Governor or Presidential declaration
 - Damage to Federal-Aid highway system occurs as a direct result of the event
 - Event caused at least \$700,000 in eligible damage
- ER funds are **not** intended to cover all damage costs.
 - SDOTs and LPAs must expect additional expenditures to restore the route to pre-disaster conditions.

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What are the sources of funding?

The ER program receives funding two different ways:

- A permanent annual authorization of \$100 million.
- Supplemental appropriations after large-scale disasters or when available ER funding falls short of nationwide needs. Since 2005, FHWA has received over \$13 billion in supplemental appropriations.

Supplemental Funding (\$ billions)		
FY	Amount	
05	1.937	
06	3.452	
07	.871	
08	1.045	
11	1.662	
13	1.921	
17	1.532	
18	1.374	
Total	13.79	

Sources of Funding - Insurance

March 2011 COMPLETED

I-20 Bridge over the Mississippi River March 2011
Collision of Vessel KAY A. ECKSTEIN with barges and the I-20 Bridge over the Mississippi River

FHWA wrote DIR to provide funding for DOTD make the necessary repairs. Once DOTD is paid by the Responsible Party, DOTD is to reimburse FHWA. DOTD Legal is handling the claim with the Responsible Party

DOTD COST FOR EMERGENCY RESPONSE	\$1,790,469
AMOUNT AUTHORIZED	\$1,790,469
AMOUNT PAID BY FHWA	\$1,790,469

11-3-2014 - DOTD settled for \$385,000

DOTD reimbursed FHWA in the amount of \$385,000 which represents the total settlement

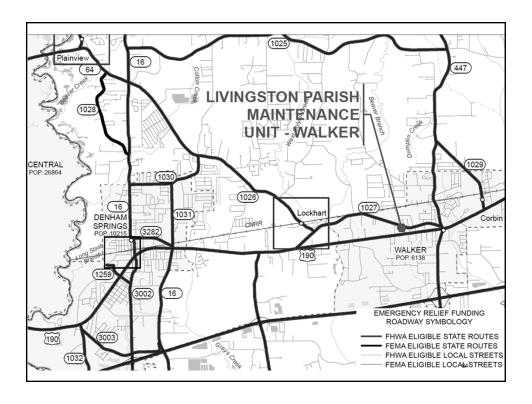
Eligible Items and Routes

- All elements within cross section of the federal-aid highways that are damaged as a direct result of a disaster are eligible for repair under the FWHA's ER program.
- · Only repair work that exceeds heavy maintenance, is extraordinary, and will restore pre-disaster service is eligible.
- Federal-aid highway (Eligible Route)
 - all public roads **not** classified as local roads or rural minor collectors. (23 C.F.R. 470.103)
 - Interstates 90% Reimbursement Rate
 - Non-Interstates 80% Reimbursement Rate

What is a Federal-aid Eligible Route?

- Based on the roads functional classification
- Maps on LDOTD website show these:

http://wwwsp.dotd.la.gov/Inside LaDOTD/Divisions/Multimodal/Data Collection/Mapping/Pages/Maps Emergency Relief Funding Eligibil ity Maps.aspx



Site Eligibility

- A site is an individual location where damage has occurred.
- The site must be within the ROW of a Federal-aid highway facility, and
- Site meets minimum threshold amount of \$5,000.

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Emergency vs. Permanent Repairs

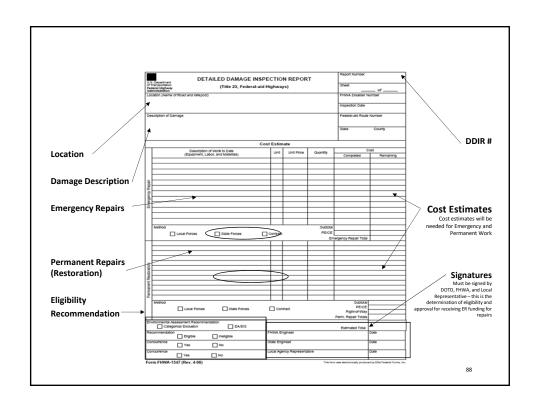
- ER program has two categories:
 - Emergency Repairs occur during or immediately following a disaster to:
 - · restore essential traffic,
 - · minimize the extent of damage, or
 - · protect remaining facilities
 - Permanent Repairs occur after emergency repairs have been completed and is intended to restore the roadway to pre-disaster conditions.
- Emergency versus Permanent Repairs (Video)

Approval vs. Authorization

Authorization is not the same as approval

Approval is when FHWA determines that the work is eligible and signs the DDIR.

Authorization is when FHWA authorizes the project in FHWA's accounting system. Authorization comes after the project design has been completed through DOTD and the project is ready to be let to construction for competing bidding.



Examples of Damage Eligible for Reimbursement







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Examples of Damage Eligible for Reimbursement







Examples of Heavy Maintenance



Examples of Heavy Maintenance







Examples of Heavy Maintenance







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LPA's Roles and Responsibilities

- Identify Damaged Sites
- Maintain Adequate Records of Repair Work
- Complete Emergency Repairs
- Coordinate with LDOTD
- Participate in Damage Inspections
- Complete Permanent Repairs (when authorized)

LDOTD's Roles and Responsibilities

- Identify Damaged Sites
- Request Emergency Relief (ER) Funding
- Organize Damage Inspections
- Coordinate Locally Administered Projects
- Submit ER Application to FHWA for the LPA
- Provide Technical Assistance & Training

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FHWA's Roles and Responsibilities

- Administer ER Program
- Implement Policies and Procedures
- Assist in Developing ER Application
- Participate in Damage Inspections
- Provide Technical Assistance & Training

Debris Removal

- Debris removal that is eligible for FEMA funding is not eligible for FHWA ER funds.
- Debris removal from Federal-aid highways is eligible for FEMA funding when:
 - The President declares an emergency or a major disaster, and FEMA determines that debris removal is eligible under sections 403, 407, or 502 of the Stafford Act.

Source: FHWA MAP-21 ER Q&A, Q#7, 8/8/2013

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FHWA's Debris Removal Policy

Eligibility:

- Only the debris deposited on Federal-Aid routes as a <u>direct result</u> of a natural disaster is eligible for ER funding.
- Debris removal activities associated with debris not directly deposited by the natural disaster is not eligible for FHWA ER funding.
 - Example: Any debris collected and placed by the roadside from an adjacent property-owner is not eligible.

Haul Routes

- Haul Routes What are the routes that you own that will probably have debris trucks on them after a storm?
 - What is the Condition of the routes before the storm pavement & bridge condition documented by:
 - pictures
 - condition data within last 2 to 3 years
- After storm up to 6 months after can you prove that significant damage happened to roads due to hauling debris?

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Additional Program Information

- Ensure that all DDIRs are completed within 3 months of the event.
- No new sites may be added to the comprehensive list of eligible project sites and costs later than 2 years after the disaster start date.
- Update any DDIRs if cost estimates increase by 20% above the initial estimate.

Additional Resources

- FHWA ER Manual*
 - https://www.fhwa.dot.gov/reports/erm/er.pdf
- ER Fact Sheet
 - https://www.fhwa.dot.gov/fastact/factsheets/emergencyrelieffs.c
 fm
- FHWA ER Program Website
 - http://www.fhwa.dot.gov/programadmin/erelief.cfm

*Currently in Process of being Updated

10:

Main Takeaways

- Find out which roads are FHWA vs FEMA eligible.
- If you think you have damage due to a disaster, call DOTD.
- DOTD and FHWA will come to review LPA reported damaged sites.
- Know the difference between Permanent and Emergency repairs.

Questions & Discussion

Joshua Cunningham

Project Delivery Team Leader FHWA – Louisiana Division Office (225) 757-7615 Joshua.Cunningham@dot.gov

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Session 6 - DOTD

Implementing FHWA ER for Locally Owned Federal Aid Routes

Participation in FHWA ER

On Federal Aid routes – once the damage has been documented, the LPA can make the needed emergency repairs to the roadway or bridge

REMINDER!

For FHWA ER

- Emergency Repairs can begin immediately to:
 - restore essential traffic
 - minimize the extent of damage, or
 - protect the remaining facilities
- Permanent Repairs (Restoration) <u>MUST</u> receive prior authorization from FHWA

Participation in FHWA ER

Step 1 - Contact DOTD Damage Assessment Team Coordinator

- Report storm related damages
- Request to schedule a Damage Assessment Team visit to perform the damages assessment.

Step 2 – Damage Assessment Team will visit damaged locations and complete site assessment forms.

- Team members are FHWA and DOTD. Local Representative must also participate on the damage assessment team.
- Site assessment forms will be completed for each location

Participation in FHWA ER

Step 3 - Detailed Damage Inspection Reports (DDIR)

- The Damage Assessment Team will develop the DDIRs
- DDIRs will be completed for each eligible site and will contain information on Emergency Work and/or Permanent Work
- Documentation needed from the Local agency
 - -Photos are needed (condition before and after damages)
 - -Cost estimates for Emergency and Permanent Work
 - Must be signed by FHWA, DOTD, and Local Representative

Participation in FHWA ER

Step 3 - Detailed Damage Inspection Reports (DDIR) continued

- »DOTD will include the signed DDIRs in the Program of Projects which is provided to FHWA for ER funding for the event
- »LPA will receive a copy of the signed and approved DDIR This is **not** authorization to start Permanent Repair Work

Participation in FHWA ER

Step 4 - Approved LPA DDIRs

DOTD responsibilities

»Approved DDIRs will be given to DOTD's Project Management Section and will be assigned a DOTD Project Manager

»The LPA will work directly with the DOTD Project Manager

Main Takeaways

- •If you have disaster related roadway or bridge damage call DOTD.
- •Know your maps.

DOTD Points of Contact

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Session 7 - Resource Document

Objectives:

- Resource Document Handout
- Pre-Storm Events
- During the Storm
- Post-Event Activities

Session 8 - Case Studies/Documentation

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Session 9 – Summary/Additional Resources

- Roadway Maps
 - FEMA vs FHWA Routes
- Documentation
 - Pre/Post Event Documentation
- FEMA PA
- FHWA ER Program
 - Call DOTD for FHWA Routes
 - Emergency vs. Permanent Repairs

Additional Resources

- FHWA ER Manual
 - https://www.fhwa.dot.gov/reports/erm/er.pdf
- ER Fact Sheet
 - https://www.fhwa.dot.gov/fastact/factsheets/emergencyrelieffs.cfm
- FHWA ER Program Website
 - http://www.fhwa.dot.gov/programadmin/erelief.cfm
- Public Assistance Program and Policy Guide https://www.fema.gov/media-library/assets/documents/111781
- DOTD Emergency Operations Website
 http://wwwsp.dotd.la.gov/Inside-LaDOTD/Divisions/Operations/Emergency-Operations/Pages/default.aspx

